



WIOA Regional Workshops: Service Integration

John A. Logan Community College
October 30, 2018 – Batteau/Ivey Rooms

Agenda:

- 10:00 AM Welcome
Mark Burgess and John Marchioro, WIOA Professional Development Team
- 10:15 AM Introduction to the Service Integration Framework
Mark Burgess, Service Integration Team
- 10:30 AM Exploring Assessment: highlighting relationships and how to put a positive spin on asking the tough questions
Jodi Sue Kelly, Cygnet Associates
- 12:00 PM Working Lunch – Case Noting Demonstration
Dee Reinhardt, Illinois WorkNet
- 1:00 PM Breakout Sessions I
- Making Effective Referrals – Room F103
 - presented by John Marchioro and Lavon Nelson
 - Suitability for Training – Room F104
 - presented by Natasha Telger, WorkNet
- 1:45 PM Breakout Session II (Repeating)
- 2:30 PM Team Time: How to Improve Customer Outcomes through Service Integration
- 3:15 PM Facilitated Report Out
- 3:30 PM Adjournment