

Illinois Workforce Development System (IWDS) User Survey

<https://iwds.dceo.illinois.gov/iwds/staffhome.html>

IWDS Illinois Workforce Development System

Welcome to the Illinois Workforce Development System Website
This is the entry point for all Staff Users.
Enter the site by clicking the button below.

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The Department of Commerce and Economic Opportunity Office of Employment and Training would appreciate your input and feedback on the IWDS case management system.

Name	
Title	
Location	
Email	

QUESTIONS:

GUIDED APPLICATION:

On a scale of 1 - 5, 5 being most satisfied and 1 being most dissatisfied, how would you rate the flow and convenience of use of the Guided Application in IWDS? 1 2 3 4 5

Do you feel the guided application follows the flow of the written/printed application?
Yes / No

What improvements or changes would you recommend be made to the guided application?

Thank you for taking the time to give us your comments, recommendations, and feedback!

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TRADE CASE MANAGEMENT SCREENS:

On a scale of 1 - 5, 5 being most satisfied and 1 being most dissatisfied, how would you rate the IWDS case management screens for TAA in IWDS? 1 2 3 4 5

Do you feel the IWDS screens for TAA are easy to use for data entry and follow the workflow of entering data?

What improvements or changes would you recommend be made to TAA case management screens?

TRADE REPORTS:

On a scale of 1 - 5, 5 being most satisfied and 1 being most dissatisfied, how would you rate the flow and convenience of use of the Trade reports in IWDS? 1 2 3 4 5

Do you feel the Trade Reports provide you with helpful summary level information of the data contained within IWDS for Trade? Yes / No

Is there a report that would make your job easier? If yes, what fields/data would you like to see on this new report?

What improvements or changes would you recommend be made to the Trade reports?

Any other comments or things that you would like to share regarding the IWDS system?

Please rate your satisfaction as very satisfied, satisfied, dissatisfied, very dissatisfied on the following items:

Customer Support: very satisfied, satisfied, dissatisfied, very dissatisfied

Navigation: very satisfied, satisfied, dissatisfied, very dissatisfied

Design: very satisfied, satisfied, dissatisfied, very dissatisfied

Data Entry: very satisfied, satisfied, dissatisfied, very dissatisfied

Case Notes: very satisfied, satisfied, dissatisfied, very dissatisfied

Thank you for taking the time to give us your comments, recommendations, and feedback!