



Greetings!

Welcome to the 2019 Workforce Innovation and Opportunity Act (WIOA) Summit! It is an exciting time in Illinois as we continue to fulfill the vision of WIOA and create a truly integrated system that meets the needs of employers; provides businesses with access to skilled workers; and provides workers with access to education and training that connects them with a career path and leads to a good job. Over the next two days you will receive practical guidance on service integration and engage with your colleagues to share best practices that can be applied in your areas. At this year's summit, we hope to deepen collaboration among workforce development, education, economic development, and other partners and foster the development of integrated, multi-partner service delivery strategies.

The agenda that follows is tailored to cover the issues you identified as the greatest concern for you and your partners related to service integration. We hope you take advantage of the opportunities to network with and learn from your colleagues from other WIOA partners.

We welcome you and thank you for your continued hard work and the excellence you bring to Illinois. Your ongoing commitment to serving the people of Illinois and your dedication to improving the workforce in Illinois through education and training is what makes this summit possible.

Thank you,

The 2019 WIOA Summit Planning Team

Michael Baker, Illinois Department of Commerce and Economic Opportunity  
Rena Bryson, Illinois Department of Human Services  
Mark Burgess, Illinois Department of Commerce and Economic Opportunity  
Bevan Gibson, Southern Illinois Professional Development Center  
Jacky Holler, Illinois Department of Human Services  
Lisa Jones, Illinois Department of Commerce and Economic Opportunity  
John Marchioro, Illinois Department of Human Services  
Lavon Nelson, Illinois Community College Board  
Diana Robinson, NIU Center for Governmental Studies  
Jataun J. Rollins, Illinois Department of Human Services  
Dolores Simon, Illinois Department of Employment Security  
Aime'e Julian, Illinois Center for Specialized Professional Support  
Casey Anderson, Illinois Center for Specialized Professional Support



**ILLINOIS WIOA SUMMIT**  
Workforce Innovation and Opportunity Act  
**Tuesday, April 23, 2019**

8:30 AM	Registration Opens	Savoy
10:00 AM	<b>WELCOME FROM THE CORE PARTNERS</b>	<b>Savoy</b>
	<p>Illinois Workforce Innovation Board <i>John Rico, IWIB Co-Chair</i> <i>Erin Guthrie, IWIB Co-Chair</i></p> <p>Illinois Department of Commerce and Economic Opportunity <i>Julio Rodriguez, Deputy Director, Office of Employment and Training</i></p> <p>Illinois Community College Board <i>Jennifer Foster, Deputy Executive Director</i></p> <p>Illinois Department of Human Services <i>Quinetta Wade, Director, Division of Rehabilitation Services</i></p> <p>Illinois Department of Employment Security <i>Janice Taylor Brown, Statewide Field Operations Manager</i></p>	
11:00 AM	<b>PLENARY SESSION: SERVICE INTEGRATION – AN OVERVIEW</b>	<b>Savoy</b>
	<p><i>Lou Adams, Training and Technical Assistance Manager, National Disability Institute, Workforce Innovation Technical Assistance Center (WINTAC)</i></p> <p><i>Diana Robinson, Director NIU Center for Governmental Studies</i></p>	
12:15–1:00 PM	NETWORKING LUNCHEON – INTEGRATION ACTIVITY	<b>Atrium</b>
1:00–2:00 PM	<b>BREAKOUT SESSION ONE</b>	
	<ol style="list-style-type: none"> <li>1. <i>Customer-Centered Design and the Integration Continuum</i></li> <li>2. <i>Effective Practices for Integrated Service Delivery</i></li> <li>3. <i>Perkins V and How It Relates to WIOA Partners</i></li> <li>4. <i>The Trials and Tribulations of Implementing WIOA</i></li> <li>5. <i>Assessment: A Key Component of Customer-Centered Design</i></li> <li>6. <i>Integrating Title II - Adult Education to Meet Customer Needs</i></li> </ol>	<p>Arcadia</p> <p>Armstrong</p> <p>Ellington</p> <p>Getz</p> <p>Goodman</p> <p>Krupa</p>
2:15–3:15 PM	<b>PLENARY SESSION: MOVING FROM ISOLATION TO INTEGRATION</b>	<b>Savoy</b>
	<p><i>Dr. Dion Clark, Director NCWorks Career Pathways</i></p>	

3:30–4:30 PM	<b>BREAKOUT SESSION TWO</b>	
	1. <i>Sector Strategies: Past Present and Future</i>	Arcadia
	2. <i>One-Stop Certification Process</i>	Armstrong
	3. <i>Collaboration and Partnership with AJC and Business Partners</i>	Coltrane
	4. <i>Introduction to ICAPS/IET as Training Models</i>	Ellington
	5. <i>Apprenticeship Expansion Grants and WIOA Integration</i>	Getz
	6. <i>Strategies to Implement Successful Collaboration Between One-Stop Center Core Partners</i>	Goodman
	7. <i>Building a Supportive and Accountable One-Stop Culture</i>	Krupa

4:45–5:15 PM	<b>PLENARY SESSION: SERVICE INTEGRATION DAY ONE WRAP-UP</b>	<b>Savoy</b>
	<i>Lou Adams, Training and Technical Assistance Manager, National Disability Institute, Workforce Innovation Technical Assistance Center (WINTAC)</i> <i>Amy Desenberg-Wines, Director, Iowa Coalition for Integration &amp; Employment</i>	

## Wednesday, April 24, 2019

8:00 AM	Networking Breakfast – Opportunity for LWIA Team Time	<b>Savoy</b>
9:00–10:00 AM	<b>PLENARY SESSION: COLLABORATION AMONG PARTNERS: HOW CAN WE WORK TOGETHER AND THE MEANING OF PARTNERSHIPS</b>	<b>Savoy</b>
	<i>Amy Desenberg-Wines, Director, Iowa Coalition for Integration &amp; Employment</i>	
10:15-11:15 AM	<b>BREAKOUT SESSION THREE</b>	
	1. <i>Braiding Funding and Leveraging Resources</i>	Arcadia
	2. <i>Tools to Assess Training Program Suitability</i>	Armstrong
	3. <i>WIOA in Action, From Concepts to Reality – The Creation of the Career Navigator for Chicago Adult Education</i>	Coltrane
	4. <i>Perkins as a Required Partner: Sharing Innovation and Best Practices</i>	Ellington
	5. <i>Service Integration Self-Assessment</i>	Getz
	6. <i>WIOA Innovations: Career Navigator 101</i>	Goodman
	7. <i>Developing Partnerships to Strengthen the One-Stop Culture</i>	Krupa
11:30 AM	<b>CLOSING SESSION: SERVICE INTEGRATION PLANS FOR 2020</b>	<b>Savoy</b>
	<i>Michael Baker, Illinois Department of Commerce and Economic Opportunity</i> <i>Douglas Morton, Illinois Department of Human Services</i> <i>Lavon Nelson, Illinois Community College Board</i> <i>Ron Payne, Illinois Department of Employment Security</i>	
12:00 PM	<b>Adjournment</b>	

## FEATURED SPEAKERS:



**John Rico**

Mr. John Rico is founder, President, and CEO of Rico Computers Enterprises, Inc. a 34-year-old family-owned technology business. Headquartered in Chicago, Rico is one of the oldest Minority Technology Firms in the Midwest. Mr. Rico has more than 38 years of experience in manufacturing and process management, automated production, systems design, quality control, customization and installation.

In addition to his work at Rico Computers Enterprises, Inc., Mr. Rico is active in various community and civic organizations. He has been an active member of the Chicagoland Chamber of Commerce since 1991 and has served on its board for the last twenty years. He is currently Co-Chair of the Illinois Workforce Innovation Board (IWIB), which functions as the state's advisory board pertaining to workforce preparation policy. The National Association of Workforce Board Chairs recently elected him to a two-year term as their new Chair.

In 2009, he was appointed by Governor Quinn to the P-20 Council, an Education Collaborative established to improve teaching, learning, and achievement statewide. The Illinois P-20 Education Initiative has led to state legislation bringing together college and university leaders in common purpose with leaders of the state's elementary and secondary schools to begin thinking and acting differently across the entire P-20 spectrum.



**Erin Guthrie**

Erin Guthrie serves as Acting Director of the Illinois Department of Commerce & Economic Opportunity (DCEO). Guthrie most recently served as the regional general manager for Uber Midwest in Chicago where she partnered with cities and regulators to create safe, positive experiences for customers and residents. From 2013 to 2017, she was a client engagement manager and partnership portfolio manager at McKinsey & Company in Chicago. Previously, Guthrie worked as a product manager MBA intern at Amazon's Seattle headquarters, as an account executive at 4INFO and as a business development manager at Nokia in San Francisco. She received her MBA from the University of Michigan Stephen M. Ross School of Business and Bachelor of Arts in Public Policy from Stanford University. Erin lives in Wicker Park with her husband and son.



**Julio Rodriguez**

Mr. Rodriguez is currently Deputy Director, Office of Employment and Training (OET), Illinois Department of Commerce & Economic Opportunity (DCEO). He has been working in the field of human services for the last thirty plus years at the senior management level. Prior to coming to work for DCEO, he was the Program Director for the Illinois Department of Human Services (IDHS), Division of Human Capital Development. And between 1994 through 1996 he had worked in the Governor Edgar's Office as the Community Development Director for the Taskforce on Human Services Reform.

Prior to coming to the state, Mr. Rodriguez worked for the Chicago Department of Public Health as the Director of Prevention Programs. During 1990-1993, he worked for Macro International, a private consulting firm that provided technical assistance to federally funded projects throughout the US, Latin America, and its territories. He is a nationally recognized speaker and trainer in the areas of organizational development, workforce development, and cultural competency and inclusion. Mr. Rodriguez is a native of Chicago and Puerto Rico; and has a degree in Business from DePaul University. He has served on both local and national boards such as AIDS Foundation of Chicago, the Center on Halsted, La Casa Norte, the Marin Institute for Alcohol and Drug Policy, and the National Multicultural Institute. He was appointed to the Board of the CORE center of Cook County Hospital, one largest community hospitals, serving people with HIV/AIDS five years ago, he is also on the board for La Casa Norte, the largest provider of homeless services to Latino families and youth in the City of Chicago.

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**Jennifer K. Foster**

Jennifer K. Foster is the Executive Deputy Director for Adult, Career and Technical Education and Workforce at the Illinois Community College Board (ICCB). She serves as the State Director for Adult Education and Literacy and High School Equivalency. Jennifer is leading the implementation efforts of the Workforce Innovation and Opportunity Act (WIOA) for Adult Education and serves on the WIOA Interagency Workgroup.

Mrs. Foster has been with the ICCB for more than 18 years and worked in adult education for nearly 30 years. She is the past chair of the National Adult Education Professional Development Consortium (NAEPDC) and the National Council of State Directors of Adult Education (NCSDAE). She is also a member of the State Workforce Board and the Chicago Cook Workforce Innovation Board. Mrs. Foster has been instrumental in the development of the Adult Education Strategic Plan, "Creating Pathways for Adult Learners." This plan was developed to expand and develop career pathway programs and instructional services in adult education.

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**Quinetta Wade**

Quinetta Wade became the Director of the Division of Rehabilitation Services in January 2017. Quinetta brings 18 years of experience with IDHS to the position. Quinetta most recently served as Deputy Director for DRS' Bureau of Disability Determination Services. She also serves on the Springfield Disability Commission, which is charged with educating the public on issues concerning people with disabilities; monitoring accessibility of public and private facilities; and advocating for increased opportunities for people with disabilities in the areas of education, employment, housing, health, transportation, recreation and social and cultural programs through legislative, financial, and other appropriate means. Prior to state service, Quinetta served the United States in the United States Army Reserve for six years. She is a graduate of the University of Illinois at Springfield.

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**Janice Taylor Brown**

Janice Taylor Brown is the Statewide Field Operations Manager for the Illinois Department of Employment Security, where she guides the daily operations and programmatic service delivery in 36 field offices, five regional offices, two call centers, and two processing centers. Through her experience in this position, Janice has gained a unique perspective of IDES and how the agency fits into the workforce system in Illinois. This perspective has allowed her to successfully collaborate with workforce partners throughout Illinois to implement the Workforce Innovation and Opportunity Act as well as promote workforce service integration.

After spending nearly a decade as the Illinois Department of Employment Security Northwest Regional Manager, and four years in her current role, Janice understands the workforce system and the importance of collaboration among workforce partners, from front line service delivery staff to statewide agency leaders. Janice holds a B.A. in political science from Western Illinois University, and has completed graduate work in public administration and political science at Illinois State University. She resides in Peoria.

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**Lou Adams**

Lou Adams is currently a Training and Technical Assistance Manager for National Disability Institute and the Workforce Innovation Technical Assistance Center (WINTAC).

Lou is the lead on the WINTAC Integration Continuum method for aligning core and required service delivery in the AJCs. He has over 30 years of experience in vocational rehabilitation including as the Bureau Administrator for the State of Michigan's Rehabilitation Services and more recently as the national training director for the Consortia of Administrators for Native American Rehabilitation (CANAR). His published articles in the Journal of Rehabilitation Management include Value Chain Analysis: An Implication for Improving Systems within the Vocational Rehabilitation Program, Stance: Using Complexity Theory to Manage the Changing VR System, and Casework Management Using Double Loop Learning.

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**Diana Robinson**

Diana Robinson is Director of Northern Illinois University's Center for Governmental Studies (CGS). In addition to managing CGS and its more than 30 professional staff, Diana is directly involved in a variety of applied research, program evaluation, and strategic planning projects. Prior to coming to CGS, Diana was Deputy Superintendent for Workforce and Community Partnerships at the Illinois State Board of Education. While there she directed vocational and adult education for the state and was responsible for programs in school-to-careers, alternative education, service learning, family literacy, and parental involvement.

Diana also served as Vice President for the Midwest Regional Office of the National Alliance of Business (NAB), a national business-led organization focused on workforce development and education reform issues. Before NAB, Diana managed National Academy Foundation model youth apprenticeship programs in the City Colleges of Chicago. She also worked in various research and management positions for the City of Chicago during Mayor Harold Washington's administration in employment and training and economic development.

Diana holds a master's degree in social services administration from the University of Chicago and a bachelor's degree in sociology from the University of Wisconsin - Madison.



**Dion Clark**

Dr. Dion Clark currently serves as the NCWorks Career Pathways Director in the NC Department of Commerce where she develops education and training programs for the NC workforce. Previously, she has served as the Senior Policy Advisor to Governor Pat McCrory and the Executive Director of the Women's Resource Center in Alamance County, N.C. She received her doctorate in Higher Education Administration from North Carolina State University, her Master of Public Administration from North Carolina Central University, and her B.A. in Political Science from UNC Chapel Hill.

Dr. Dion is an active member of her local community, having served on the boards of the Hoke County Reading/Literacy Council, Cumberland County Habitat for Humanity, the Hoke County SECU Advisory Board, the City Traffic Commission, the Junior Woman's Club and the United Way Community Council Executive Board. She is an active member of Alpha Kappa Alpha Sorority, Inc.





**Amy Desenberg-Wines**

Amy Desenberg-Wines is a self-employed consultant and the Director of the Iowa Coalition for Integration & Employment. The Iowa Coalition represents over 285 diverse stakeholders from across Iowa who are collectively working together on constructive systems change activities, so that Iowans with disabilities have fully integrated, competitive employment regardless of where they live in the state.

Amy currently manages contracts with Iowa Vocational Rehabilitation Services, Iowa's University Center for Excellence on Disabilities (UCEDD), and the Iowa Department of Education. Recent contracts include: the Iowa Developmental Disabilities Council, Mental Health/Disability Services East Central Region, Iowa Association of Community Providers, and WINTAC. Previously, Amy served as the Iowa ADA Coordinator for the Great Plains ADA Center.

Amy has developed and implemented a number of different initiatives related to improving employment outcomes for individuals with disabilities. Other consulting projects include: contracts with the U.S. Department of Health and Human Services, the U.S. Department of Labor, Iowa Workforce Development, Iowa Commission on Volunteer Service, Drake University, and the University of Missouri, Columbia. Before establishing her consulting business, Amy was the Director of Drake University's Disability Resource Center. Amy has worked in the area of disability for over 35 years and has a master's degree in Rehabilitation Counseling, Job Development/Placement.

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<b>TITLE</b>	<b>SERVICE INTEGRATION: AN OVERVIEW</b>
<b>DATE</b>	Tuesday, April 23
<b>TIME</b>	11:00 am – 12:00 pm
<b>DESCRIPTION</b>	Service integration is at the heart of effective workforce development systems and is the focus of an important new policy adopted by the Illinois Workforce Innovation Board. This session will set the stage for the Summit by providing a basic overview of Illinois' approach to service integration followed by a national perspective on how other states are tackling this challenge. Lessons learned, effective practices, and useful resources will all be covered.
<b>PRESENTERS</b>	Lou Adams, National Disability Institute, Workforce Innovation Technical Assistance Center (WINTAC) Diana Robinson, NIU Center for Governmental Studies
<b>LOCATION</b>	Savoy

<b>TITLE</b>	<b>MOVING FROM ISOLATION TO INTEGRATION</b>
<b>DATE</b>	Tuesday, April 23
<b>TIME</b>	2:15 – 3:15 pm
<b>DESCRIPTION</b>	This session will provide attendees with an overview of the North Carolina state system of sector strategy development. Special emphasis will be given to the methods and strategies used to break down silos, foster buy-in among the various education and workforce development partners and develop champions of the State's sector strategy. Attendees will come away from this session with the requisite knowledge and insights to take their current integration efforts to the next level.
<b>PRESENTERS</b>	Dr. Dion Clark, NCWorks Career Pathways
<b>LOCATION</b>	Savoy

<b>TITLE</b>	<b>SERVICE INTEGRATION DAY ONE WRAP-UP</b>
<b>DATE</b>	Tuesday, April 23
<b>TIME</b>	4:45 – 5:15 pm
<b>DESCRIPTION</b>	This session will reinforce the lessons learned from the first day of the Summit. The state team will facilitate an interactive discussion.
<b>PRESENTERS</b>	Lou Adams, National Disability Institute, Workforce Innovation Technical Assistance Center (WINTAC) Amy Desenberg-Wines, Iowa Coalition for Integration and Employment
<b>LOCATION</b>	Savoy

<b>TITLE</b>	<b>COLLABORATION AMONG PARTNERS: HOW CAN WE WORK TOGETHER, THE MEANING OF PARTNERSHIPS</b>
<b>DATE</b>	Wednesday, April 24
<b>TIME</b>	9:00 – 10:00 am
<b>DESCRIPTION</b>	Partnering is easy to talk about but invariably somewhat harder to undertake. This session will review the benefits of partnership, common obstacles to partnering, strategies to build effective collaboration among partners, and the role leadership plays in the process.
<b>PRESENTER</b>	Amy Desenberg-Wines, Iowa Coalition for Integration and Employment
<b>LOCATION</b>	Savoy

<b>TITLE</b>	<b>SERVICE INTEGRATION FOR 2020: WORKFORCE PLANS</b>
<b>DATE</b>	Wednesday, April 24
<b>TIME</b>	11:30 am – 12:00 pm
<b>DESCRIPTION</b>	This session will highlight the importance of service integration as the State, regional and Local Workforce Areas kick off the planning activities for 2020. The session will provide a brief overview of the required planning activities and provide the regional and local partners including CTE with the opportunity to develop initial strategies/action plans on how to use the service integration assessment to inform the required 2020 planning activities.
<b>PRESENTERS</b>	Michael Baker, Illinois Department of Commerce and Economic Opportunity Douglas Morton, Illinois Department of Human Services Lavon Nelson, Illinois Community College Board Ron Payne, Illinois Department of Employment Security Lora S. Dhom, Illinois Department of Commerce and Economic Opportunity
<b>LOCATION</b>	Savoy

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1:00 PM – 2:00 PM

<b>TITLE</b>	Customer-Centered Design and the Integration Continuum
<b>DESCRIPTION</b>	Session participants will work in small teams to experiment with a customer-centered mini redesign using customer-centered principles and the Integration Continuum method.
<b>PRESENTER</b>	Lou Adams, National Disability Institute, Workforce Innovation Technical Assistance Center (WINTAC)
<b>LOCATION</b>	Arcadia

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<b>TITLE</b>	Effective Practices for Integrated Service Delivery
<b>DESCRIPTION</b>	Three workforce leaders will share their insights on translating the concept of service integration into the reality of workforce programming and daily One-Stop operation. All panelists have participated on the IWIB's Service Integration Work Group and helped shape Illinois' service integration policy.
<b>PRESENTERS</b>	Susan Flessner, Workforce Services Division of Will County Pam Furlan, BEST, Inc./NCI Works Diana Robinson, Northern Illinois University Rick Stubblefield, St. Clair County Intergovernmental Grants & Economic Development Departments
<b>LOCATION</b>	Armstrong

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<b>TITLE</b>	Perkins V and How It Relates to WIOA Partners
<b>DESCRIPTION</b>	In this session, you will learn about the Perkins V reauthorization. Participants will have an opportunity to provide feedback, identify successes, and confront challenges around the future of career and technical education. Attend this session to be sure your voice for industry and business is heard.
<b>PRESENTERS</b>	Natasha Allan, Illinois Community College Board Marc Johnson, Illinois State Board of Education
<b>LOCATION</b>	Ellington

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1:00 PM – 2:00 PM

<b>TITLE</b>	The Trials and Tribulations of Implementing WIOA
<b>DESCRIPTION</b>	As an operator & service provider of two AJCs in Cook County (urban and suburban locations) and an operator in LWIA 5, the National Able Network has developed and implemented many processes and systems to integrate all of the WIOA Core partners in the American Job Centers including: referral and tracking system, cross training, monthly WIOA partner meetings, staff training, customer satisfaction surveys, and hiring events. This session will use real examples to illustrate the challenges experienced and the solutions applied while implementing WIOA. This presentation will be lecture style and will include a panel of WIOA partners that will share their experiences.
<b>PRESENTERS</b>	Matthew Daigler, National Able Network Andi Drileck, National Able Network Angela Lopez, National Able Network Gabriel Murcia, National Able Network
<b>LOCATION</b>	Getz

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<b>TITLE</b>	Assessment: Key Component of Customer-Centered Design
<b>DESCRIPTION</b>	Title II has a long history of expertise in assessment. Their expertise has guided Title I assessment policy revisions for the TABE 11 & 12. All WIOA partners need to be aware and familiar with these new policies, assessment process, and available training. Attendees will learn the difference between TABE 9 & 10 and TABE 11 & 12 and how the training is coordinated. Examples will be given of how assessment for customers can be coordinated and integrated with both Title I and II, thereby resulting in timely service for all.
<b>PRESENTERS</b>	Jennifer Foster, Illinois Community College Board Bevan Gibson, Southern Illinois Professional Development Center Dawn Hughes, Central Illinois Adult Education Center Lisa Jones, Department of Commerce and Economic Opportunity
<b>LOCATION</b>	Goodman

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1:00 PM – 2:00 PM

<b>TITLE</b>	Integrating Title II - Adult Education to Meet Customer Needs
<b>DESCRIPTION</b>	In 2014, the Workforce Innovation and Opportunity Act placed Title II Adult Education as one of the four core partners within the federal system. This action started a paradigm shift in Illinois to integrate Adult Education into the existing Illinois workforce system. This paradigm shift is still in process today. The partners and operators of the North Suburban Chicago Cook American Jobs Center in Arlington Heights will present what they have learned and accomplished along the way.
<b>PRESENTERS</b>	Linda Davis, Oakton Community College Andrea Fiebig, Harper College Lisa Maentz, Business and Career Services Karen Oswald, School District 214 Community Education
<b>LOCATION</b>	Krupa

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3:30 PM – 4:30 PM

<b>TITLE</b>	Sector Strategies, Past Present & Future
<b>DESCRIPTION</b>	North Carolina has developed a national model for career pathway standardization. The N.C. state workforce development board has certified 35 career pathways in high demand industry sectors such as healthcare, transportation, information & technology, and advanced manufacturing. This session will provide attendees with a longitudinal view of sector strategy development in North Carolina, with particular emphasis on the development of a standardized process for NCWorks Certified Career Pathways. The session will include a brief history of the pathways, as well as the current status and the next steps of career pathway development.
<b>PRESENTER</b>	Dr. Dion Clark, NCWorks Career Pathways
<b>LOCATION</b>	Arcadia

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<b>TITLE</b>	One-Stop Certification Process
<b>DESCRIPTION</b>	Join this session to learn about the new One-Stop Certification Process and how this policy will impact and improve your AJC.
<b>PRESENTERS</b>	Jamie Brown, Lisa Schvach, and David Sabanthe LWIA 6 Mark Burgess, Illinois Department of Commerce and Economic Opportunity Lora S. Dhom, Illinois Department of Commerce and Economic Opportunity Diana Robinson, NIU Center for Governmental Studies
<b>LOCATION</b>	Armstrong

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3:30 PM – 4:30 PM

<b>TITLE</b>	Collaboration and Partnership with AJC and Business Partners – A Panel Discussion
<b>DESCRIPTION</b>	This session will provide ideas for how to share and collaborate with AJC partners and business partners. Providing real examples of effective practices.
<b>PRESENTERS</b>	Patika Hackleman, Division of Rehabilitation Belleville Field Office Michael Bryant, Division of Rehabilitation Champaign Field Office Cynthia Lilburn, Division of Rehabilitation Westchester Field Office John Otey, Illinois Department of Employment Security Tory Davis, Illinois Department of Employment Security Theodore Duckett, Illinois Department of Employment Security
<b>LOCATION</b>	Coltrane

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<b>TITLE</b>	Introduction to ICAPS/IET as Training Models
<b>DESCRIPTION</b>	Learn the components of an ICAPS/IET and how it can be used as part of a fully developed Service Integration model. Hear the benefits of using ICAPS/IETs including low cost and accelerated learning. Find out eligibility requirements, how to refer those you serve, and who offers ICAPS/IETs in your LWIA.
<b>PRESENTERS</b>	Bevan Gibson, Southern Illinois Professional Development Center Aime'e Julian, Illinois Center for Specialized Professional Support Sarah Goldammer, Southern Illinois Professional Development Center
<b>LOCATION</b>	Ellington

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3:30 PM – 4:30 PM

<b>TITLE</b>	Apprenticeship Expansion Grants and WIOA Integration
<b>DESCRIPTION</b>	<p>Four DCEO Apprenticeship Expansion Grantees present an overview of their projects, integration aspects with WIOA, and some early lessons learned. National Able; Prairie State College; TEC Services Consulting, Inc.; and the Accreditation Council for Pharmacy Education (ACPE) have come together to provide the session audience with feedback on program models, new ideas and, potential opportunities for the future.</p> <p>The Apprenticeship Expansion program focuses on the roles of both Regional Navigator and Intermediary to expand the marketing outreach and services to employers and WIOA eligible participants interested or already engaged in Apprenticeship programs. National Able and Prairie State are intermediaries, while TEC Services and ACPE are Regional Navigators. Together, we are serving a wide range of area industries and designing apprenticeship models that will expand the opportunities for employers and WIOA eligible participants. Attendees who are familiar with Apprenticeships and would like to understand more about employer-recognized apprenticeship programs would benefit from hearing the speakers discuss early 2019 field efforts. This session is a perfect opportunity for WIOA administrators, staff, and other partners to learn how apprenticeships are being integrated with the larger workforce system.</p>
<b>PRESENTER</b>	Patrick Campbell, Illinois Department of Commerce and Economic Opportunity Linda J. Kaiser , TEC Services Consulting Craig D. Schmidt, Prairie State College Sheree T. Speakman, Accreditation Council for Pharmacy Education Matt Weis, National Able Network
<b>LOCATION</b>	Getz

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3:30 PM – 4:30 PM

<b>TITLE</b>	Strategies to Implement Successful Collaboration Between One-Stop Center Core Partners
<b>DESCRIPTION</b>	The Job Center of Lake County has successfully transformed itself into an effective, functional One-Stop Center with its core and required partners in the last two years. This session will show how two of the four core-partners--the College of Lake County and Lake County Workforce Development--have worked together to: 1) improve information sharing; 2) initiate ways to integrate services such as TABE 11/12 assessment, job information sessions, and co-location; 3) increase referrals; and 4) implement ICAPS programs to transition students to college and the workforce.
<b>PRESENTERS</b>	Arlene Santos-George, College of Lake County Jennifer Serino, Lake County Workforce Development Jesse Morales, College of Lake County
<b>LOCATION</b>	Goodman

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<b>TITLE</b>	Building a Supportive and Accountable One-Stop
<b>DESCRIPTION</b>	Engage in an intimate discussion to learn how one AJC discovered ways to share and collaborate with their partner programs, business and community partners. This presentation will provide real examples of effective practices.
<b>PRESENTERS</b>	Jeff Campbell, Southwestern Illinois College Susan Chapman Schultz, and Rick Stubblefield, St. Clair County Intergovernmental Grants and Economic Development Departments Dawn Swift, Illinois Department of Employment Security
<b>LOCATION</b>	Krupa

**TITLE** Braiding Funding and Leveraging Resources

**DESCRIPTION** WIOA is all about collaboration and partnership. Learn strategies to leverage resources and braid funding to best serve your customers.

**PRESENTERS** Bevan Gibson, Southern Illinois Professional Development Center  
 Aime'e Julian, Illinois Center for Specialized Professional Support  
 Sarah Goldammer, Southern Illinois Professional Development Center  
 John Marchioro, Illinois Department of Human Services

**LOCATION** Arcadia

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**TITLE** Tools to Assess Training Program Suitability

**DESCRIPTION** This session will share assessment best practice questions designed to help customers connect to training programs and services that are right for their skills, interests, personal goals, and current situation. The customer self-reported assessment questions have evolved from the implementation of targeted population projects in both urban and rural settings. Follow-up interview questions have been associated with assessment in order to gain a better understanding of the customer's goals and situation.

**PRESENTERS** Natasha Telger, Illinois workNet  
 Latoya Mcrae, Illinois workNet

**LOCATION** Armstrong

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10:15 AM – 11:15 AM

<b>TITLE</b>	WIOA in Action, From Concepts to Reality – The Creation of the Career Navigator for Chicago Adult Education
<b>DESCRIPTION</b>	When full implementation of WIOA became the law on July 1, 2017, thirteen ICCB funded Title II Education providers serving southwest Chicago were meeting to decide upon a strategy for compliance with all WIOA requirements. Together they created a Career Navigator position that would have an office on site at the Near West American Job Center. This presentation is a panel discussion by three members who were present at those meetings and helped create the position. The discussion will focus on their experiences coordinating the efforts of 13 distinct agencies, sharing lessons learned, and providing insights into the guiding ideas of the process.
<b>PRESENTERS</b>	Becky Raymond, Chicago Citywide Literacy Coalition Norman Ruano, St. Augustine College Stephen Alderson, Instituto del Progreso Latino
<b>LOCATION</b>	Coltrane

<b>TITLE</b>	Perkins as a Required Partner: Sharing Innovation and Best Practices
<b>DESCRIPTION</b>	It is crucial that CTE administrators understand their role in WIOA implementation and integrating services. It is also important for them to hear from their colleagues doing the ground-level work in the field. This presentation will provide background information on those roles while allowing a panel of successful programs to share insights from their experiences.
<b>PRESENTERS</b>	Natasha Allan, Illinois Community College Board Lavon Nelson, Illinois Community College Board
<b>LOCATION</b>	Ellington

10:15 AM – 11:15 AM

<b>TITLE</b>	Service Integration Self-Assessment
<b>DESCRIPTION</b>	This session will focus on the purposes of the service integration self-assessment. Learn how the self-assessment tool was developed by the Illinois Workforce Innovation Board's Self-Assessment Project Team using the continuum model developed by the Workforce Innovation Technical Assistance Center (WINTAC). The presenters will walk participants through the process of completing and implementing the self-assessment and accompanying planning tool.
<b>PRESENTERS</b>	Diana Robinson, NIU Center for Governmental Studies Lora S. Dhom, Illinois Department of Commerce and Economic Opportunity Mark Burgess, Illinois Department of Commerce and Economic Opportunity
<b>LOCATION</b>	Getz

<b>TITLE</b>	WIOA Innovations: Career Navigator 101
<b>DESCRIPTION</b>	This session will focus on strategies to enhance the sharing of information through effective communication and teamwork between WIOA partner agencies. It will also highlight the importance of building a supportive and accountable One-Stop culture.
<b>PRESENTERS</b>	Robert Guzman, Chicago Citywide Literacy Coalition Dena Giacometti, Chicago Citywide Literacy Coalition
<b>LOCATION</b>	Goodman

10:15 AM – 11:15 AM

<b>TITLE</b>	Developing Partnerships to Strengthen the One-Stop Culture
<b>DESCRIPTION</b>	This session will explore the strategies used by two One-Stop centers with different geographic, demographic, and structural contexts to develop partnerships and align services. Representatives from these One-Stops will share best practices and provide insight that will be useful as partners in other One-Stops contextualize proven strategies in their regions to leverage their strengths and overcome barriers they face related to service integration.
<b>PRESENTERS</b>	Angela Lopez, National Able Network Tawanna Nickens, Parkland College
<b>LOCATION</b>	Krupa

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