



## Illinois Workforce Innovation Board

JB Pritzker, Governor

John Rico, Co-Chair  
Erin Guthrie Co-Chair

### Continuous Improvement Committee

Chair Marlon McClinton

#### Quarterly Update for September, October, and November 2019

Over the past three months the Continuous Improvement Committee has been working diligently to focus on its six charges.

**Charge 1: Evaluation Design.** Reviewed evaluation elements of policies, programs, and processes created or overseen by the IWIB to determine the appropriateness of their relationship to their expected outcomes. Provided feedback and recommendations.

**Charge 2: Evaluation Outcomes.** Reviewed outcomes of evaluation to determine if results conformed to intended outcome. Provided feedback and recommendations.

**Charge 3: Continuous Improvement at Local Level.** Reviewed local performance related to the six federal performance measures for the WIOA core partners and made recommendations about strategies for continuous improvement at local levels.

**Charge 4: Benchmarks.** Examined and evaluated workforce quality and earning benchmarks and recommended changes.

**Charge 5: Data Recommendations.** Provided recommendations for readily accessible data and technical assistance recommendations for an intended audience.

**Charge 6: Priority Activities.** Managed priority activities as assigned by the IWIB Strategic plan.

In September the Evaluation and Accountability Committee (EAC) made the recommendation to the IWIB to change its name to the Continuous Improvement Committee (CIC). The Committee felt the title of the committee (EAC) should be changed to more accurately reflect the purpose and charges to the IWIB and to continually evolve.

During the Month of October, the Continuous Improvement Committee (CIC) reviewed preliminary Minimum Training Expenditure data. The Minimum Training Expenditure policy was established to encourage LWIAs to increased funds spent on direct costs, training expenditures, and personnel. The committee noted there is a great deal of difference for LWIAs in their costs of operation. It was noted that data was to be collected on how funds are spent, how they work, how the LWIAs operate under local conditions, and the way LWIAs spend money.

In November the CIC sought to monitor the Unified State Plan. Based on feedback, the Unified State Plan document was on target for a due date of March 1, 2020. The content was being provided by the Unified Plan committee members. An update was provided at the IWIB Executive committee meeting held November 18th and at the IWIB quarterly meeting on



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December 12. A new slate of webinars was scheduled to continue to develop the elements of the plan.

The CIC was informed that Illinois applied to participate in the Department of Labor Evaluation Peer Learning Cohort. Illinois has benefited from US Department of Labor as they form project. As discussed, the Department of Labor planned to convene an interactive TA forum to explore design and plan evaluation. Also noted that participation would be restricted to agency staff and core partners. At the time of the meeting, CIC had not been informed if Illinois had been accepted to the project. The assessment tools provided during the application process and an evaluation toolkit that was utilized during a similar 2018 cohort project will be discussed during future committee meetings and utilized as necessary, regardless of Illinois' acceptance as a cohort state.