Can a CBO Run a Successful CDL ICAPS/IET?

A Collaborative Model

September 2023: East Peoria, IL
CTAE: Stronger Together
SESSION PRESENTERS

Mary Jarjour
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Heartland Human Care Services

- Community Based Organization
- Refugee Resettlement Organization
- Educational services + wraparound supports (Transitions services, case management, etc.)
Our Students

Our adult education program serves refugees, asylees, immigrants from 25+ countries

1,200 students in FY23

Students can engage in ESL and / or College & Career Pathways services
Quick facts about our ICAPS/IET

Avg. truck driver salary $22.66/hr across all geographic locations (Bureau of Labor Statistics, 2022)

Student survey results & previous work experience

ICCB Innovative Bridge Grant funds
Jan.1 – Dec. 31, 2023

ICAPS Model 2
Our Approach

20 hours of online instruction with a Heartland instructor (Contextualized ESL, workforce preparation, literacy skills) over 3–4 weeks. Students get permit as a result.

Transition to CDL partner school, 6–18 wks culminating in licensure and job placement support (tuition funded by us)

Ongoing coaching and support for the duration of the student's enrollment and beyond

Why not just refer out? > running a small program to focus, with equity, on refugee & female students (unique)
Meet our partner: Bulldog Driving School

- Immigrant-owned & operated
- Committed to supportive multilingual learning environment
- Accessible by public transportation
Successes

Very easy to recruit for

10 of 20 completed so far

8 employed as of today
Challenges

$4,000/student = limited capacity > pre-screening mechanism incl. CASAS GOALS

lack of Heartland instructor expertise > partnership w/ Bulldog

Reassign courses if needed

Additional employment verification document requests > build relationship with ILSOS
Questions?