ENHANCING BROAD INSTITUTIONAL SUPPORT FOR WEI

Tommy Johnson and Vance Laine



Who are we?

Tommy Johnson, WEI Success Navigator

Vance Laine, Director, Student Support Grants



Discussion

On the continuum of

off on your own

well integrated into your college

how would you describe your WEI program?



Discussion

Why did you answer that way?

off on your own

well integrated into your college



Learning and improving

How it started...

Limited faculty buy-in

Limited relationships/communication with faculty

Lack of training on college processes for WEI staff

Lack of capacity in some WEI certificate programs



Learning and improving

How it started	How it's going
Limited faculty buy-in	Much improved faculty support
Limited relationships with faculty	Strong communication channels with faculty
Lack of training on college processes for WEI staff	Better integrated into institutional processes
Lack of capacity in WEI certificate programs	Work with deans to increase capacity, when possible



Why integrate?

- Most WEI programs are one year long
- Long-term sustainability less dependent on WEI funds
- College-wide awareness of importance of WEI
- Appreciation for extra supports provided by WEI
- It takes a village
- It serves students and the community over the long term



Align WEI with College admissions processes

- Inquiry tracking
- Returning Hawks (forgiveness of debt to HCC)
- Strategic Enrollment Management (SEM) Plan
 - -CTE students
 - —Students of Color
 - —Students age 25 and older



Heartland student first, WEI student second

WEI navigators provide an additional layer of support, not replacement for existing supports.

- Success Coaches / Dean of Students Emergency Funds, Returning Hawks
- Academic Advisors
- Career Center WEI funded Career Center Coordinator for 2 years
- Counseling Services (which administers the food pantry)
- Financial Aid guidance (FAFSA, verification, SAP appeals)
- New student orientation



Align WEI processes with those in Business Office, Financial Aid, IT

- Stipends (similar to financial aid refund process)
- Paying tuition
- Textbook purchases through the bookstore
- IT loaner Chromebooks and wi-fi hotspots



Align with academics

- All HCC courses paid for by WEI are open to any HCC student meeting prerequisites
- WEI demand may lead to added sections but no seats are reserved for WEI students specifically
- WEI is building relationships with faculty



Student Engagement

 Many WEI students participate in student organizations and utilize the supports that are offered to all HCC students.



- Global Student Union (GSU)
 - Taste of the World
- Student Leaders in the Community (SLCE)
 - Alternative Spring Break
- Project Rise (TRIO)
 - First Generation Week
- Career Center



Events

- Black Student Union
 - Black Table Talks
 - BHM Speaker: Toy Beasley
 - N'Dere Dance Troupe (Partnered w/ HCC Staff and Faculty)
- Heartland Community College
 - "Justice Denied"
 - Redemption, Resilience and Reclamation"







Ceremonies

WEI holds our own recognition ceremonies in December and August

Commencement

Student Commencement Speaker 2023: Marlphonsia Kimbembe



WEI/HCC Student Video Participant: Tremayne Wilson



Commencement Challenge

- The truck driving program is a non-credit program at HCC.
- Non-credit truck driving completers not eligible to walk in May Commencement ceremony.





Donning of the Kente

- Organized by BSU
- Awarded to all students that earned a degree or certificates
- All WEI students that completed a certificate can participate
 - Including truck driving students



Community Outreach

- Before: HCC's outreached was siloed by department.
- Present: HCC outreach team, comprised of many departments (Advisement, Admissions, CTE, and WEI).
- WEI invites departments to events. Mclean County Reentry Council Resource Fair (WEI, Admissions, Career Center, and BSU).





Why is Student Engagement Important?

- Many WEI students are enrolled in a program designed to be completed in a year. It gives students a sense of belonging.
- Safe place to talk and interact with others
- Builds confidence
- WEI initiates change
 - Donning of the Kente
 - Community Outreach



Support from the top

- Two WEI champions on cabinet
 - —Associate VP for Enrollment & Student Services
 - Assistant to the President, Institutional Effectiveness and Equity, Diversity and Inclusion
- Strong support from president (a former bus mechanic)
- 3 board members attended the December WEI ceremony



Communication is key

- Some tasks might seem easier to do within WEI
- You don't know what you don't know
- WEI impacts most aspects of the college
- College staff turnover requires regular updates



Questions?

