



Resources

CRYSTAL CREDI - SPECIAL POPULATIONS TRANSITION SPECIALIST

Where to begin:

- Needed a robust resource guide
- Reviewed what intern started gathering during COVID
- Added resources I was aware of
- Googled and reviewed findhelp.org for more resources
- Asked community partners
- Always revising as new resources are located

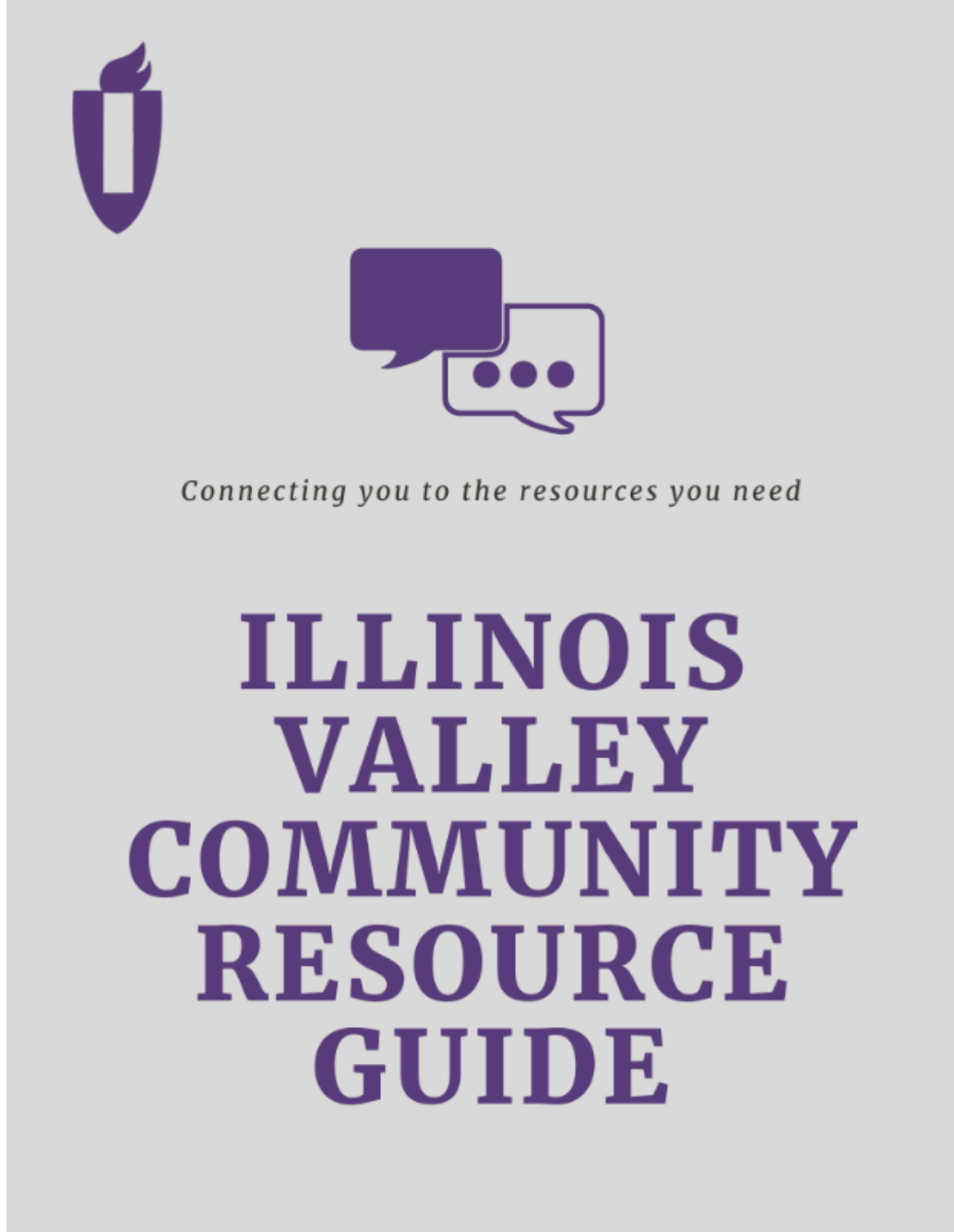


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Scan QR code to
view on the
IVCC website!



College Resource Guide

Next, the goal was to create a guide to resources available at IVCC with a point person they could contact for assistance.



College Resource Guide | Special Populations Group | Last updated August 11, 2023

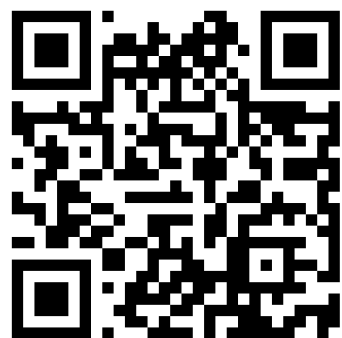
What type of support is needed?	Who can help?
Personal Support	
Basic Needs	
• Caring for family, dependents; child care; single parenting	Special Populations, CTC-220E, 815-224-0575, www.ivcc.edu/specialpopulations
• Food for the student or student's family	
• Housing, shelter; homelessness	
• Paying personal, household bills	
• Transportation	
• Eagles Peak (for a quick snack or a bag of groceries)	CTC-202R, View hours or schedule an appointment at https://www.ivcc.edu/foodinsecurity
Job opportunities, employment	Career Services, CTC203, 815-224-0502, www.ivcc.edu/careerservices
Wellness/Health	
Academic accommodations for disabilities	Center for Accessibility and Neurodiversity, C-201, 815-224-0284, www.ivcc.edu/can
Therapeutic services, diagnostic testing, or counseling for: Mental health; anxiety, depression, loneliness Substance abuse	Transformative Growth, CTC-202, 630-423-6010, www.ivcc.edu/tgc
Academic Support	
First generation college student (Neither of your parents received a 4-year baccalaureate degree prior to your 18th birthday)	Project Success, CTC-204, 815-224-0594, www.ivcc.edu/projectsuccess
Money to pay for college	Financial Aid, CTC-101, 815-224-0438, www.ivcc.edu/financialaid BEST, C-328, 815-224-0370, www.best-inc.org
Scholarships	Foundation Office, C202, 815-224-0551, www.ivcc.edu/foundation
Veteran's assistance	Veteran's Assistance, CTC-101R; 815-224-0200
College and career goals; General college questions (Transfer and program information; educational planning)	Counseling Center, CTC-202, 815-224-0360; www.ivcc.edu/counseling
Learning differences How to be a good student Time management	Center for Accessibility and Neurodiversity, C-201, 815-224-0284, www.ivcc.edu/can
Math, Reading, Writing, & Technology skills Research assistance Laptop and hotspot loans School Supply Pantry	Academic Support Center, A-201, 815-224-0434, www.ivcc.edu/asc
Illinois High School Diploma (GED/HSE/High School Equivalency) ESL (English as a second language) Citizenship	Adult Education, CTC-220, 815-224-0379, www.ivcc.edu/adulteducation

View the Illinois Valley Community Resource Guide: www.ivcc.edu/crguide

Broke down
Special Populations
categories to separate
webpages and included
resources specific to that
population.

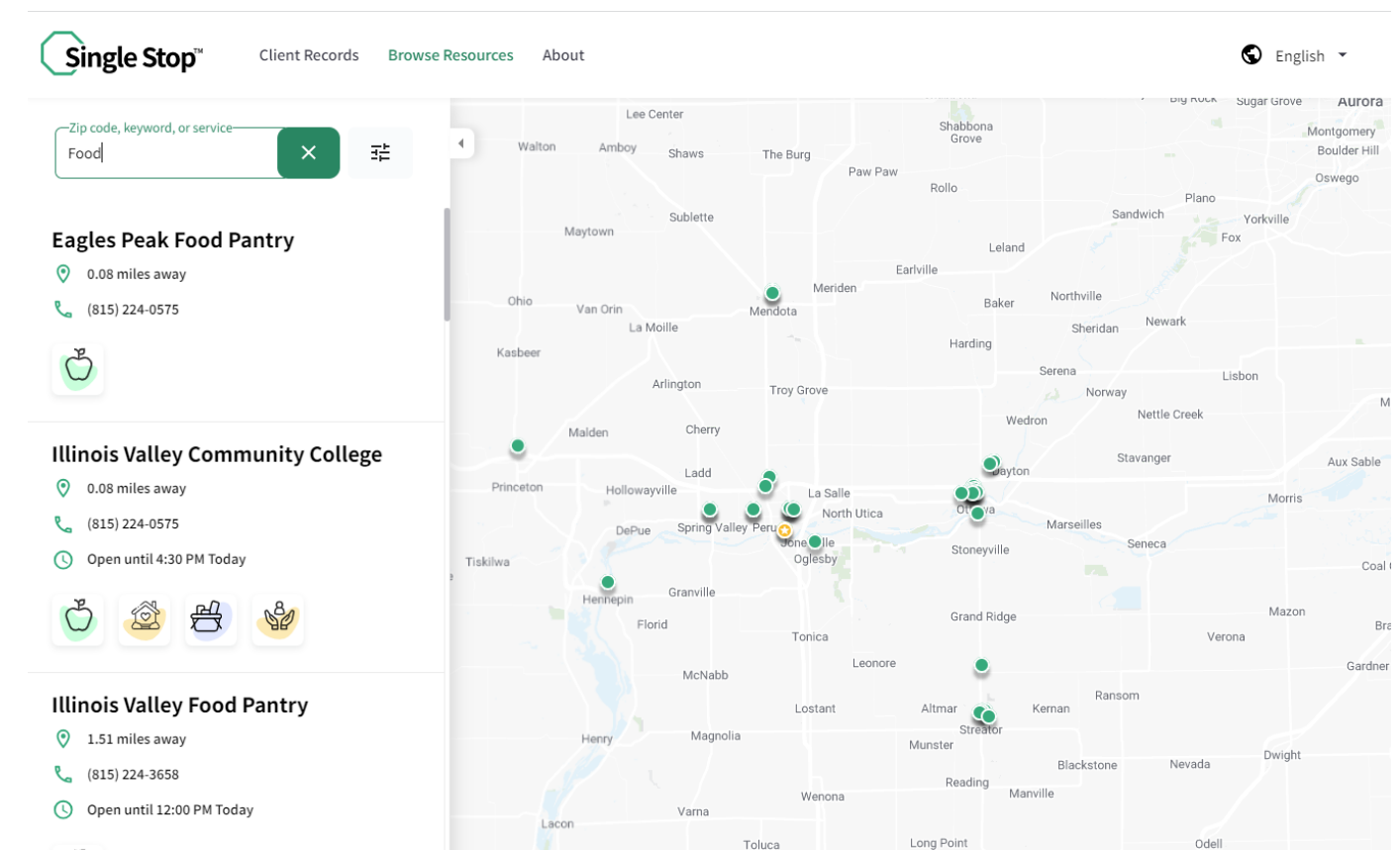


Launched in September!



IVCC partnered with Single Stop to have a comprehensive resource for students that can screen for federal and state benefits as well as provide steps on how to apply for those. Discover the convenience of obtaining immediate eligibility results for up to 21 essential federal and state benefits, all within just 15 minutes!

Includes an interactive resources map that can be searched and narrowed!!





*Opened
this
Fall!*



Built a food insecurity webpage with resources and opened Eagles Peak on campus this fall. Run the pantry operations & reporting.

Food Insecurity



What is food insecurity?

- Are you worried your food will run out before you have money to buy more food?
- Recently, have you reduced the size of your meals or skipped meals because you do not have enough money to buy food?
- This week, did you not eat for a whole day because there was not enough money for food?
- Are you deciding between buying food and spending money on other necessary items, such as textbooks, rent, and utility bills?
- Are you hungry but did not eat and/or are losing weight because there is not enough money to buy food?

Basic needs

- Built a basic needs webpage with HOUSE and Benefits Navigator information
- Created a Support Resources Quick Reference Guide

Basic Needs

Prioritizing Student Welfare: IVCC's Supportive Resources

IVCC is aware that many students face significant challenges outside of the classroom that can negatively impact their academic performance. Such challenges include inadequate access to food, unstable housing, childcare concerns, physical and mental health issues, unexpected expenses, or technology needs.

As a student, your safety, health, and well-being are our top priority. We will provide you with any assistance you may need to succeed. Our website provides information on resources available at IVCC and within our community.

Single Stop screening tool

This tool screens you for federal, state, & local benefits that you may be eligible for.

Information and Resources for Students Experiencing Homelessness

Information and Resources for Youth that are in or aged out of foster care

Food insecurity resources & Eagles Peak food pantry

Resources for SNAP recipients

Support Resources



Financial Aid and Scholarships



Housing Costs & General Community Resources

Scan the QR code for resources such as Illinois Homeowner Assistance Fund (ILHAF) & LIHEAP (utility bills).



Counseling Services

On campus: Transformative Growth in CTC-202 <https://www.ivcc.edu/tgc>

Off campus: Scan the QR code to view local counseling resources.



Basic Needs

IVCC is aware that many students face significant challenges outside of the classroom that can negatively impact their academic performance. Scan the QR code to view basic needs.



Food Assistance

On campus: Eagles Peak in CTC-202R

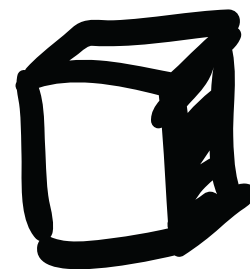
Off campus: Scan the QR code to view local food pantries and other food insecurity resources.



Child Care

On campus: YMCA Little Eagles Child Care in CTC-206 (must be potty-trained and ages 3-5 -- scan QR code for details)

Off campus: Scan the QR code to view other childcare resources, such as IL Cares for Kids and Child Care



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Links

- <https://www.ivcc.edu/specialpopulations/>
 - <https://www.ivcc.edu/specialpopulations/resources.php>
 - <https://www.ivcc.edu/specialpopulations/IllinoisValleyCommunityResourceGuide.pdf>
 - <https://www.ivcc.edu/specialpopulations/collegeresourceguide.pdf>
 - <https://www.ivcc.edu/singlestop>
 - <https://www.ivcc.edu/specialpopulations/foodinsecurity.php>
 - <https://www.ivcc.edu/basicneeds>
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